Detailed instructions on how to make a payment to your utility service bill online.

It is your responsibility to make sure you select the correct bill(s) for payment. Your services will be shut off if the older bills remain unpaid by the shut off date if you have been selected for a shut off. If the incorrect bills are paid, your water will still be shut off and you will incur fees.

Go to www.townofsalemnh.org - The Town website.
Scroll down the page until you see the green online payments box.
Select Utility Department – View/Pay (Water/Sewer) Bills
Read the instructions regarding fees you may be charged. Select Water/Sewer Utility Bill.
Read carefully the instructions in red lettering and the search tips regarding how to retrieve your account, how to select which bills to pay, and your responsibility to make sure you pay the correct bills.

Enter your account number with only the first five digits that appear on your bill. DO NOT enter the “-XX” as a part of it. Enter any three consecutive letters that appear on your bill in the name. The system cannot find you if you do not follow these directions exactly.
Please note the Due Date column. If you have been selected for shut off, all bills with due dates prior to the shut off date must be paid. It is your responsibility to make sure you select the correct bills to be paid. If you do not pay the correct bills that were overdue, on the shut off day you will still be shut off. Even if the amount paid towards the incorrect bills is more than the amount that was due.

If you have any questions at all, please call our office for assistance.